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Title: IBM Lotus Notes & Domino

Sales Mastery Test v2

Version: DEMO

- 1. How many Notes and Notes and Domino applications are estimated to be in active use today?
- A. over 10 million
- B. over 1 million
- C. fewer than 100,000
- D. over 700 million

Answer: A

- 2. When speaking with a customer who is still on older versions of Notes and Domino, what is the best reason for upgrading to Notes and Domino 8.5.?
- A. Replication allows for advanced offline capabilities.
- B. The Notes user interface still looks much like Notes Version 5, which appeals to older workers.
- C. Organizations can significantly reduce IT costs by upgrading to Domino 8.5.
- D. The Domino server has been re-engineered to run on WebSphere Application Server.

Answer: C

- 3. Recipient indicators in Notes mail enhances productivity by providing users with what information?
- A. The indicate how many people have received an email.
- B. The indicate whether the user is a direct recipient of email or justcopied.
- C. The indicate whether an email contains an attachment.
- D. They indicate whether a recipient has received an email.

Answer: B

- 4. Which of the following statements about the price of Lotus Symphony productivity suite is true?
- A. Users pay an entitlement fee of \$300 to trade-in Microsoft Office for Lotus Symphony
- B. Lotus Symphony is a free download for anyone to use
- C. Only users of Notes 8.5 can use Lotus Symphony
- D. Only users of Microsoft Office are allowed to replace Office with Lotus Symphony

Answer: B

- 5. Briefly, what is IBM Social Business strategy?
- A. Moving all corporate data to the cloud
- B. Leveraging social capabilities in context to enable better business results
- C. Discouraging employees from using Facebook and Twitter during work
- D. Using IBM Watson technology to improve search algorithms

Answer: B