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Title : IBM Exceptional Web

Experience Sales Mastery

Test v1

Version: Demo

- 1. What is a suggested sales tactic to use when a customer requests a specific point solution for their environment, like "q ust need ani Phone appf or my websit et hat s at"; ±
- A. Refer them to Apple's website.
- B. Start lowering the price of your services and software bid.
- C. Invite your technical architect to tell them about developing iPhone apps.
- D. Show them a demo of all the possibilities that an Exceptional Web Experience can offer them.

Answer: C

- 2. What is the name of the interactive prospecting tool that you can take your customers through to get a sense of what they need to improve on to become a social business.?
- A. WebSphere Portal Zone
- B. ICAT (IBM Collaboration Assessment Tool)
- C. IBM Smarter Planet
- D. Lotus Greenhouse

Answer: D

- 3. What is a general definition of an IBM WebSphere Portal Industry Template?
- A. It is a website-in-a-box
- B. It is a downloadable PDF document
- C. It is an introductory-priced services engagement
- D. It is the fullest featured offering of WebSphere Portal

Answer: A

- 4. What development tool can create template-based portlets as well as mobile applications for WebSphere Portal?
- A. IBM Web Content Manager
- B. IBM Lotus Domino Designer
- C. IBM Mashup Center
- D. IBM Web Experience Factory

Answer: D

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- A. defragment unbuffered sectors, optimize disk storage, integrate RAID devices
- B. create pivot tables, summarize column data, paste across multiple cells
- C. integrate content, applications and processes; reach out to a wide variety of devices, and engage users so they can create, target, socialize, optimize and realize.
- D. color sample across images, retouch blurry photos, create freehand mask selections

Answer: C