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Exam : **225-020**

Title : CDIA+ CERTIFICATION EXAM-2002 OBJECTIVES

Version : DEMO

1. A content management solution has been designed for a company. In order to complete the implementation it will be necessary to remove user access to the content management database for several hours a day for several weeks. How should this requirement be addressed?

A. Solicit the vendors?? input for the best times to conduct implementation tasks.

B. Solicit the solution owner??s input for the best times to conduct implementation tasks.

C. Redesign the solution so that all of the implementation can be handles in one 24- hour period.

D. Indicate to the solution owner that the best time for implementation tasks is 10 pm
Answer: B

2. An Implementation Plan for a new imaging application should contain which activities?

A. Forms design, create the document retention strategy document and layout the workflow rules and roles.

B. Integrate the production imaging system into the existing IT network, connect it with the legacy systems; upgrade all of the desktop computers.

C. Verify that images are delivered to the desktop, that the records are written in the database, and check that the images are stored on optical disks.

D. Define production procedures; create user and technical documentation; plan and execute user and system administration and plan the roll-out in the organization.
Answer: D

3. Who is most likely to determine the origin of the bottlenecks if the productivity of a new workflow system is less than expected?

A. End-user

B. Help Desk

C. IT Department

D. System Integrator
Answer: D

4. A company, Pass4sure Inc, is using 90% of its network capacity. They plan to scan 5,000 images per day to a network file server. In order to meet the increased demands on the system, which of the following should be increased?

A. The network bandwidth.

B. The number of scanners.

C. The number of network servers.

D. The number of users on the network.

Answer:A

5. A customer is implementing a workflow system with electronic dossiers. During the design of the workflow it hasbeen discovered that there are many exceptions to the process. What is the first step in handling the exceptions?

A. Validate exceptions through a third party.

B. Get a commitment on the number of exceptions.

C. Redesign the workflow system to handle every exception.

D. Recommend to the client that business processed be redesigned.
Answer: D

6. An organization is migrating from an older document imaging system to a new system. What is the most important risk to consider first?

A. Barcode compatibility.

B. Lack of documentation.

C. Reliable and accurate retrieval.

D. Database capacity and transfer rate.
Answer: C

7. An organization currently microfilms all source documents. While filming, the source document is unavailable for a minimum of three days. A document imaging system has been proposed where documents will now be scanned.What is the best advantage of the proposed system?

A. Scanned images are higher quality.

B. Documents are available immediately.

C. Scanners are more reliable than cameras.

D. Microfilm can be created from the scanned documents.
Answer: B

8. An imaging consultant has just finished a presentation showing document retrieval over the Web. The client hasspecified that this is a requirement of the project. However, after the demonstration the IT group is expressing concerns about opening their system up to the Internet.

How should the consultant respond to the IT group?

A. Tell them that the project team is satisfied.

B. Ignore them, as the project requirements are met.

C. Demonstrate the retrieval of the documents again.

D. Explain to them the security components of the solution.
Answer: D

9. A sales consultant has proposed two different storage solutions: a network-attached RAID array or a network-attachedjukebox.What is the major difference between these two solutions?

A. Jukebox storage capacity is higher.

B. RAID array storage capacity is higher.

C. The jukebox allows for faster retrieval.

D. The RAID array allows for faster retrieval.
Answer:A

10. Which of the following parties would most benefit from producing a structured training document?

A. IT

B. CIO

C. Vendor

D. Help Desk
Answer: D

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