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Exam : **2U00210A**

Title : APSS Unified Communications Online Test

Version : Demo

1.You are talking to Claudine, a CFO (chief financial officer). Claudine's business challenges are to manage the business in this economy, work with limited resources, and tightly control expenses.
Which two of the Avaya capabilities will help with these business challenges? (Choose two.)
A. Add new communication features by replacing legacy systems.
B. Enable first call resolution to improve customer service.
C. Realize cost savings through centralized management, SIP trunkingand tail-end hop off.
D. Integrate legacy systems to take advantage of the current investment.
Answer: C,D

2.Avaya Aura Register Presence Services is a significant component of the Avaya Aura architecture. Your client contact, Barbara, wants to know why she would want that component since they already get presence information through their IM (Instant Messaging) application.
Which of the following is a function of Avaya Aura Register Presence Services that you would discuss with Barbara?
A. Provides a scalable, high-performance presence aggregation service that collects and disseminates rich presence information between Avaya and other third-party end points.
B. Provides presence information from any application to all Avaya Flare* Experience users. It is required for the Avaya Flare* Experience
C. Will only acquire presence data from their IM application and share it among Avaya applications
D. Provides presence information only to and from Avaya applications and would not impact or affect their IM based presence information. It provides another source for presence information
Answer: A

3.Mother, your client contact, understands that applications like messaging, conferencing, and presence are part of the application layer of the Avaya Aura8 architecture. She wants to know why that is important since she could have the same centralized applications connected to her PBX.
What reason will you want to discuss with her?
A. Upgrades for applications are automatic so users get the latest versions.
B. Applications can be deployed to any user, in the network, based on need rather than the corresponding PBX.
C. Speed of the application is increased, which allows the users to be more efficient.
D. Security is improved for the applications because they are in a separate layer.
Answer: C

4.Your client's LOB (line of business) manager, Edwin, like many clients, needs to do more with less.
Which three capabilities show the Avaya Aura* ability to enhance user productivity? (Choose three.)
A. Reach a user wherever they are
B. Contact users through click to call, click to email, etc.
C. Scale the system based on changing needs
D. Upgrade incrementally
E. Ensure secure communications
F. Know a user's availability through presence functionality
Answer: A,C,E

5.You are helping Julio, an account executive, prepare for his Avaya Aura* presentation to his client. Although he understands that the architecture is a foundation for UC {unified communications) or CC (contact center) solutions, he wants to know what other purpose makes Avaya Aura" different from other architectures. (Choose one.)

A. It offers a people-centric architecture that enables business collaboration functionality.

B. It provides the latest four layer or tier architecture.

C. It delivers a next generation, technology-centric architecture that provides advanced functionality.

D. It creates a connection-based architecture that provides people-centric collaboration by replacing a client's legacy solution.

Answer: A

Explanation:

Reference:

http://www.avaya.com/usa/documents/avaya-aura-suite-licensing-version-2-uc7218_nov2014.pdf