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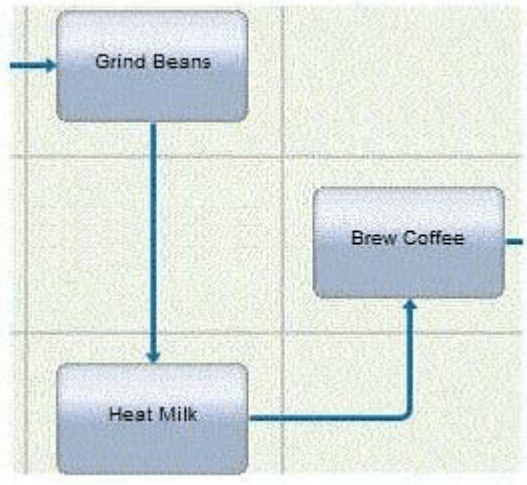
Exam : **A2180-189**

Title : Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

Version : Demo

1.A BPM analyst is creating a process model for requesting a renovation permit. The BPM analyst is using the following description of the first activity:
"One of our municipal office clerks receives a paper permit application from the local resident, an applicant. The clerk first looks up the resident's name and address in our system, then enters the information from the paper application into the system, and assigns a temporary permit number to the application. When the application entry is complete, the clerk sends it to a manager to assign it to an adjudicator."
Which name should the BPM analyst use for the first task that accurately describes the activity and follows recommended naming conventions?
A. Application Entry
B. Create Application
C. Clerk Receive and Enter Application
D. Lookup name, create application, assign number, and send it to the manager
Answer: B

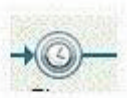
2.A BPM analyst needs to make a change to the connections in the following process diagram. The order of activities needs to be changed so that "Grind Beans" is followed by "Brew Coffee". "Heat Milk" will come last after "Brew Coffee".



How should the BPM analyst make this change to the connection.?
A. Click on the "Brew Coffee" activity and drag it onto the connection between "Grind Beans" and "Heat Milk"
B. Click on the "Grind Beans" activity and drag it onto the connection between "Heat Milk" and "Brew Coffee"
C. Click on the connection between "Heat Milk" and "Brew Coffee" and drag the connection arrow to "Grind Beans"
D. Click on the connection between "Grind Beans" and "Heat Milk" and drag the connection arrow to "Brew Coffee".
Answer: A

3.A BPM analyst is designing a process in the Process Diagram View, and realizes the process must account for a technical exception following an activity.
What symbol in the BlueWorks Live needs to be used for this technical exception?

A.



B.

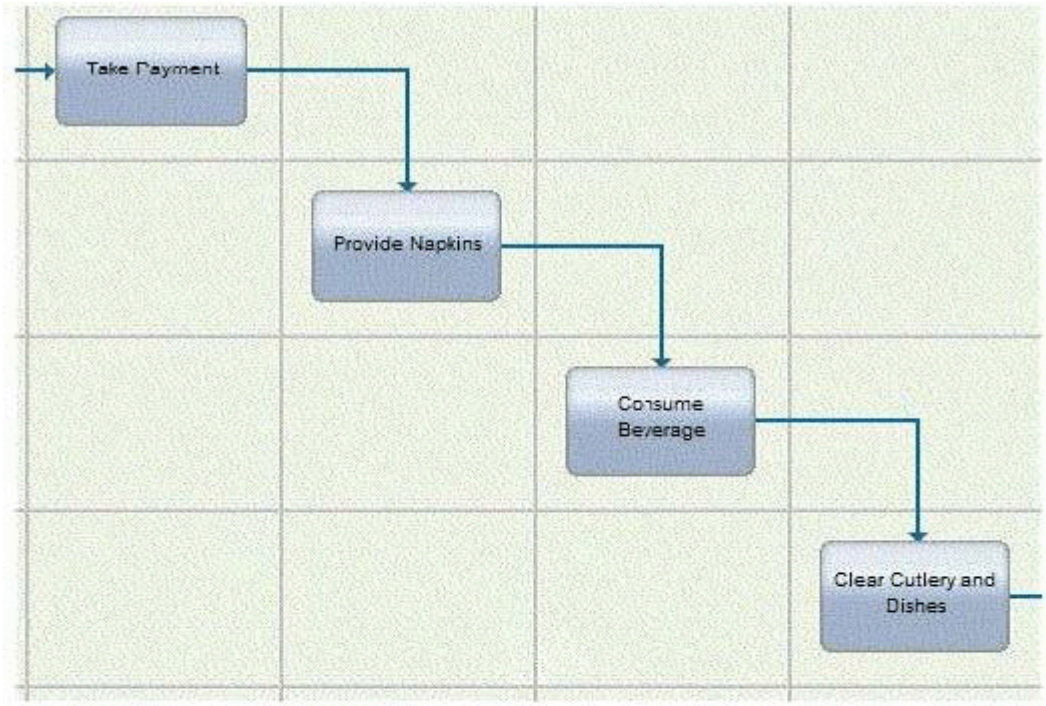
C.

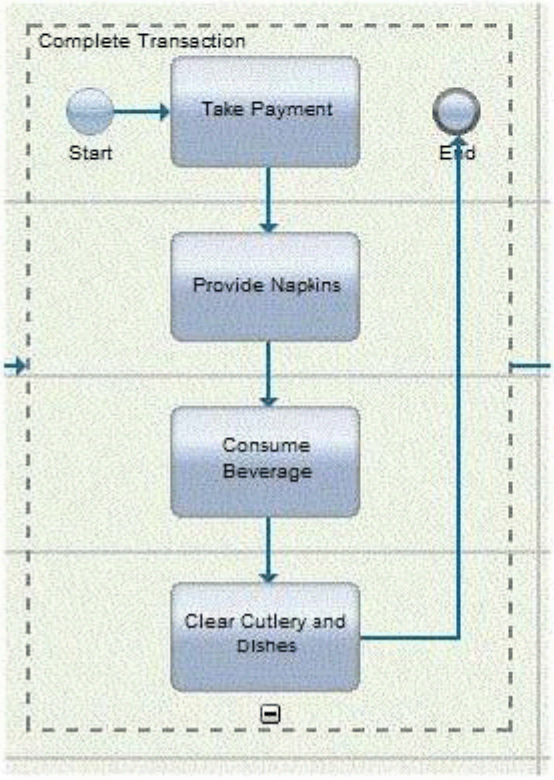
D.

A. Option A
B. Option B
C. Option C
D. Option D
Answer: B

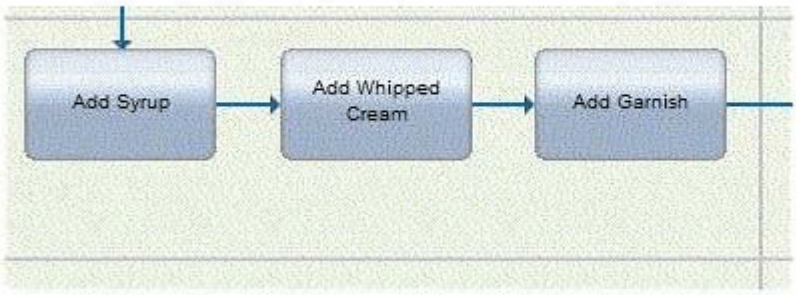
4.A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents a series of activities performed by the same participant that the analyst reduced into a single activity?

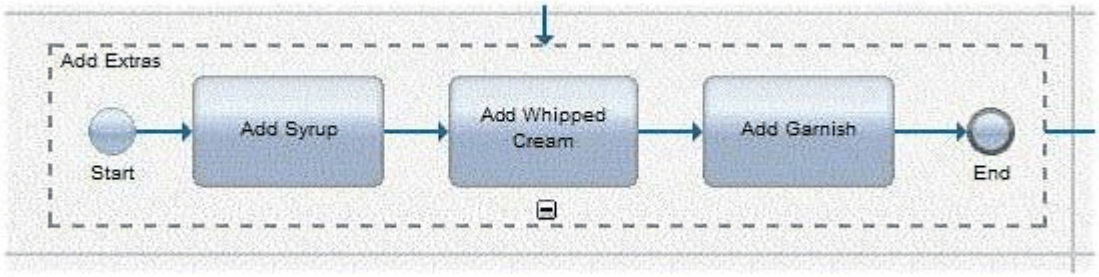
A.


Take Payment
Provide Napkins
Consume Beverage
Clear Cutlery and Dishes

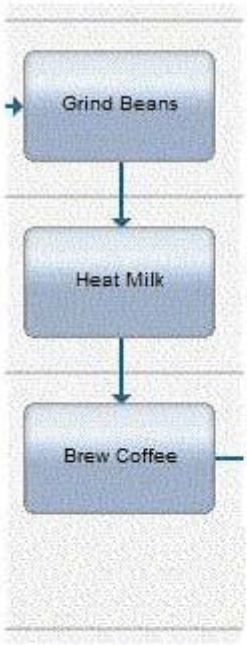

Complete Transaction
Start
Take Payment
End
Provide Napkins
Consume Beverage
Clear Cutlery and Dishes

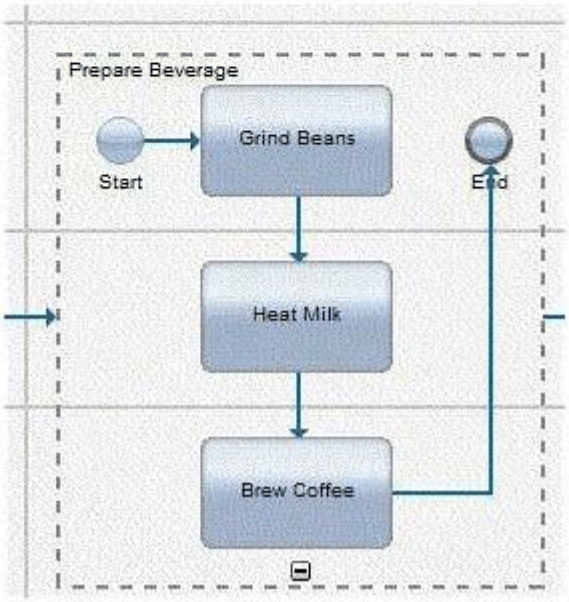
B.


Add Syrup
Add Whipped Cream
Add Garnish

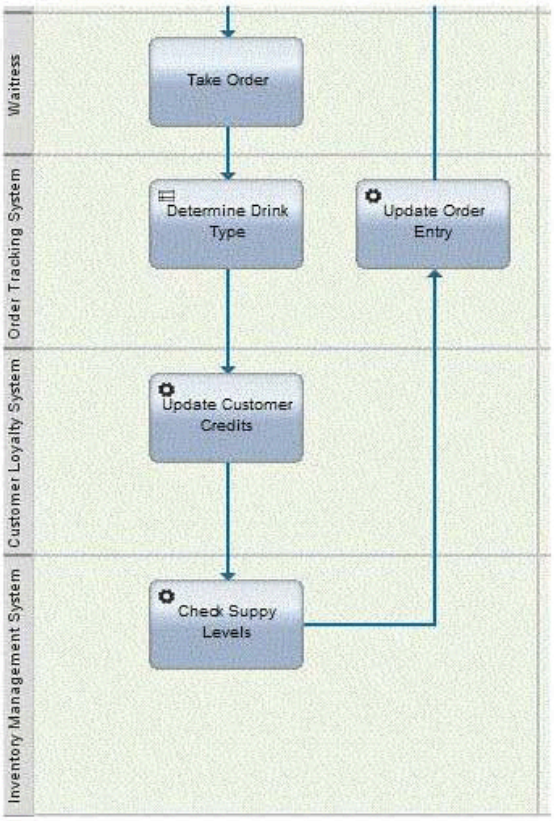

Add Extras
Start
Add Syrup
Add Whipped Cream
Add Garnish
End

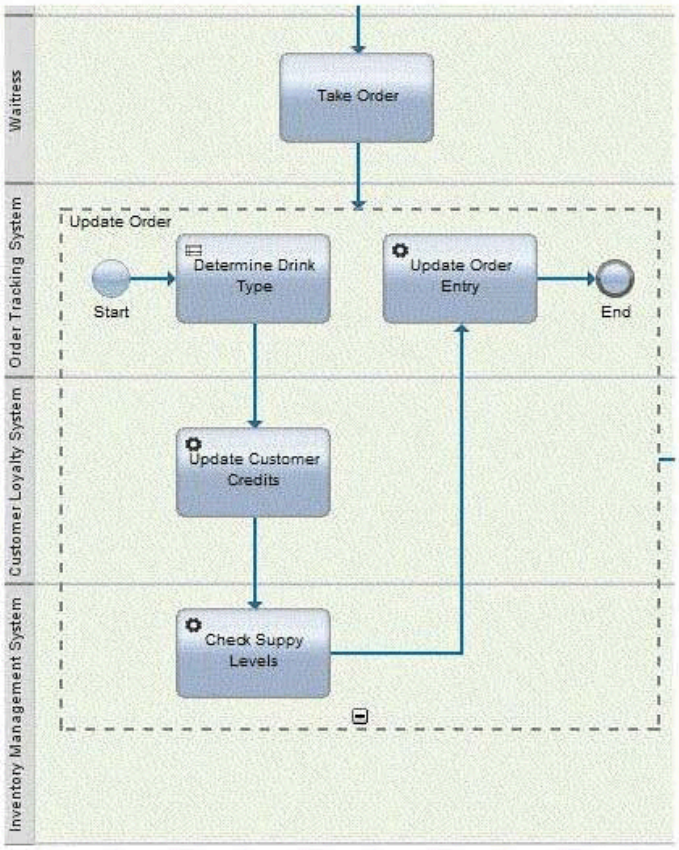
C.


Grind Beans
Heat Milk
Brew Coffee


Prepare Beverage
Start
Grind Beans
Heat Milk
Brew Coffee

D.

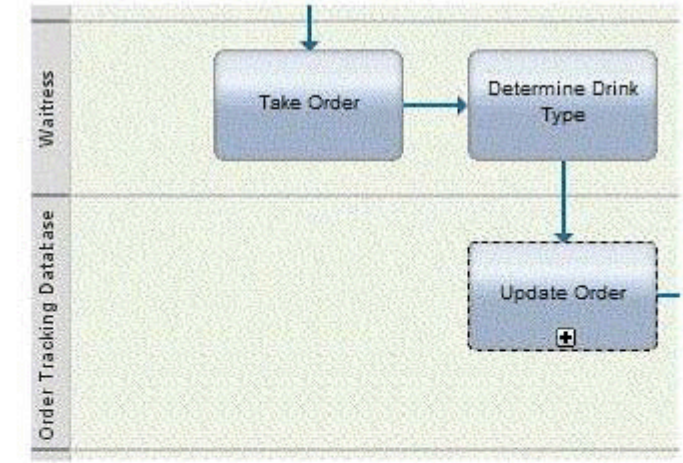

Waitress
Order Tracking System
Customer Loyalty System
Inventory Management System
Take Order
Determine Drink Type
Update Order Entry
Update Customer Credits
Check Suppy Levels

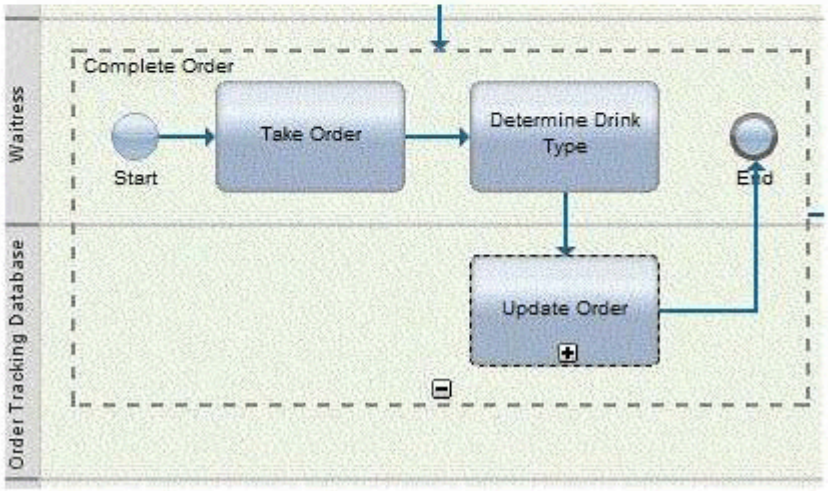

Waitress
Order Tracking System
Customer Loyalty System
Inventory Management System
Take Order
Update Order
Start
Determine Drink Type
Update Order Entry
End
Update Customer Credits
Check Suppy Levels

A. option A
B. Option B
C. Option C
D. Option D
Answer: B

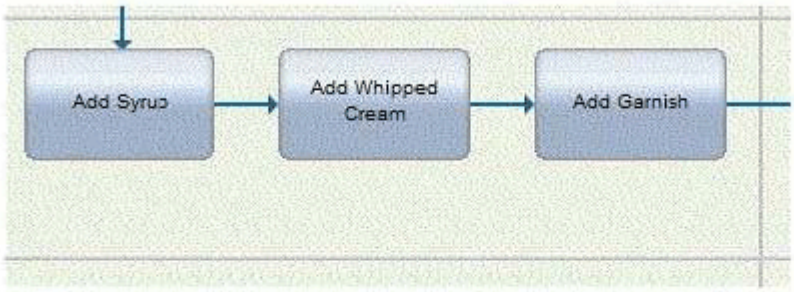
5.A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents multiple roles working together that the BPM analyst reduced into a single sub-process without losing the intent or meaning of the process?

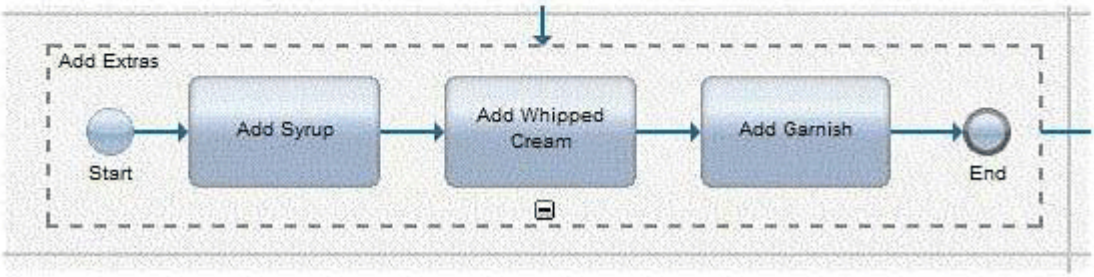
A.



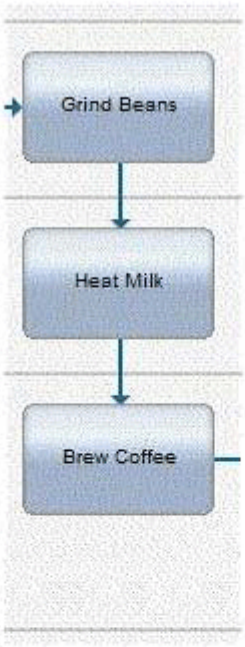


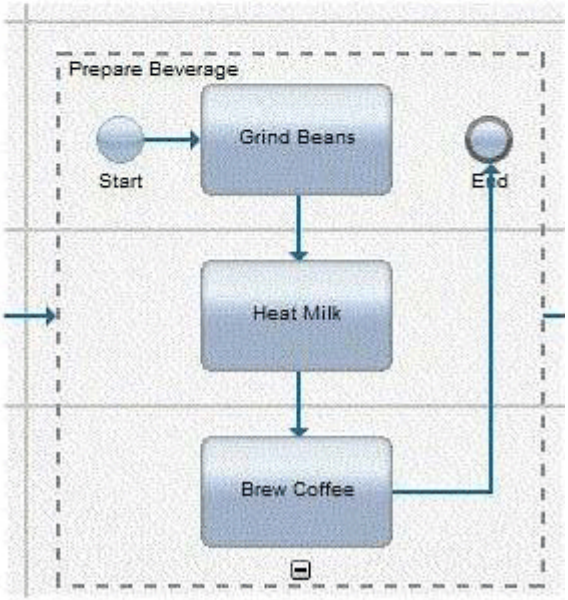
B.


Add Syrup
Add Whipped Cream
Add Garnish

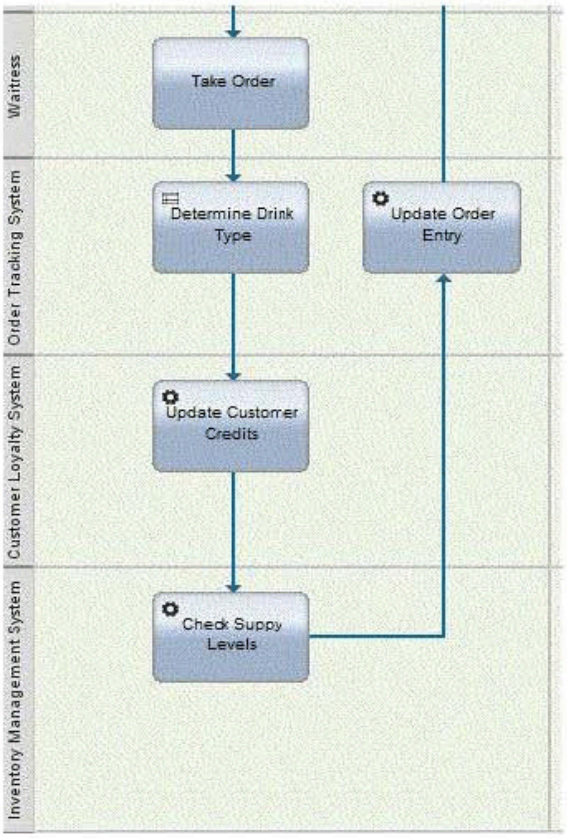

Add Extras
Start
Add Syrup
Add Whipped Cream
Add Garnish
End

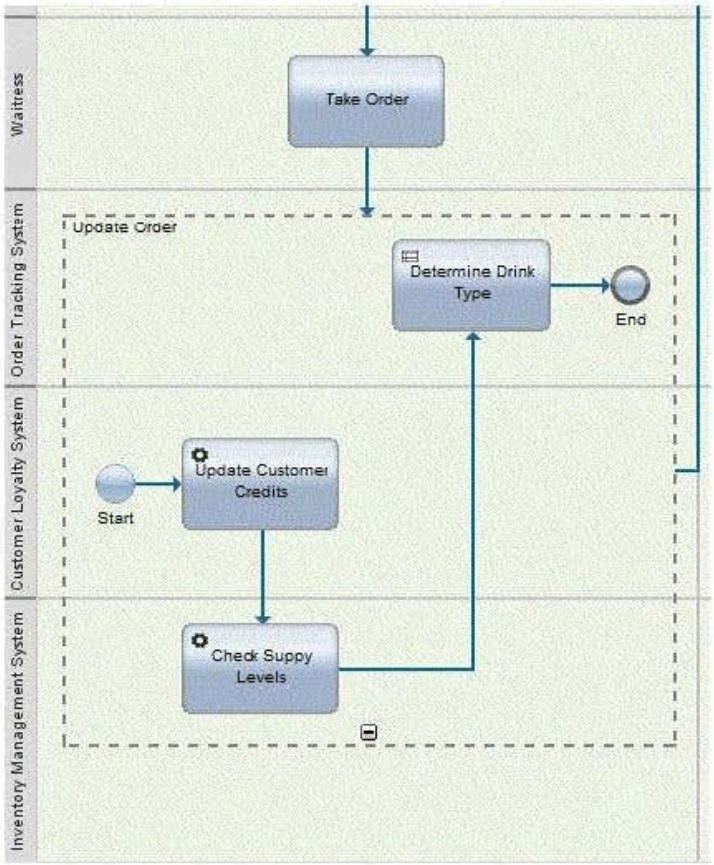
C.


Grind Beans
Heat Milk
Brew Coffee


Prepare Beverage
Start
Grind Beans
Heat Milk
Brew Coffee

D.


Waitress
Order Tracking System
Customer Loyalty System
Inventory Management System
Take Order
Determine Drink Type
Update Order Entry
Update Customer Credits
Check Suppy Levels


Waitress
Order Tracking System
Customer Loyalty System
Inventory Management System
Take Order
Update Order
Determine Drink Type
End
Start
Update Customer Credits
Check Suppy Levels

A. Option A
B. Option B
C. Option C
D. Option D
Answer: C