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Title : Certified Hotel Administrator

Version: DEMO

- 1. The term informal dress is the same as:
- A. Your Option
- B. Casuals Only
- C. Business Attire
- D. Black Tie Optional

Answer: A

- 2.A public area in a hotel that serves as an entrance or waiting area is called a:
- A. reception area
- B. entrance hall
- C. lobby
- D. hall

Answer: B

- 3.Luggage that is tagged for special handling is:
- A. Marked VIP
- B. VIP Tag
- C. Tracked VIP
- D. Hot Tag VIP

Answer: A

- 4.A retractable bed that is built into the wall is called:
- A. James bed
- B. Johnson bed
- C. Steven bed
- D. Murphy Bed

Answer: D

- 5.A hotel that is located in the downtown area of a large city and is usually close to shopping places and other points of interest is known as:
- A. Metropolitan hotel
- B. Cosmopolitan hotel
- C. Urbane hotel

Answer: C