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Title : ISEB Certificate in Software

Asset Management

Essentials

Version: Demo

1. For reporting purposes which of the following would you NOT expect to be used to derive SAM reports?

A.DSL

B.CMDB

C.OLA.

D.KEDB.

Answer:C

2. Which of these elements is part of the preparation stage of implementation?

A.Identifying and assessing software risks and creating a risk register

B.Occasionally completing surprise or ad hoc reviews and audits

C.Highlighting any problems and raising the profile of continued non-conformance

D.Continuously emphasise the importance of the SAM process to all ICT and business personnel.

Answer:A

3. Which of the following BEST describes the objective of the Core Asset Management processes?

A.To maintain information about software assets throughout their lifecycle and to manage the physical assets related to software

B.To manage all software assets and their licenses.

C.To manage all software and hardware assets

D.To identify and maintain information about all software assets throughout their lifecycle.

Answer:A

4. There is a need to reduce the number of SAM reports produced. Which of the following is the LEAST necessary?

A.The number of software related calls to the Service Desk

B.The cost of a site licence for existing software

C.The number of deployed licenses for each item of software

D.The number of new software licenses required.

Answer:A

5. What method of metering would be BEST suited to a concurrent license based application?

A.Active

B.Selective

C.Non-selective.

D.Passive.

Answer:A