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Title : Certified Lean Six Sigma

Black Belt (CLSSBB)

Version: Demo

1. Topic 1, Volume A

SWOT is an acronym for:

- A. strengths, weaknesses, opportunities, threats
- B. statistics without tables
- C. sensory Weibull ordinal tools
- D. success wields optimal teams
- E. none of the above

Answer: A

2.Perform a risk analysis to determine the expected profit or (loss) from a project which has four possible disjoint outcomes:

Outcome A shows a profit of \$340,000 and has a probability of 0.25.

Outcome B shows a profit of \$120,000 and has a probability of 0.40.

Outcome C shows a loss of \$40,000 and has a probability of 0.10.

Outcome D shows a profit of \$100,000 and has a probability of 0.25.

- A. \$130,000
- B. \$520,000
- C. \$154,000
- D. (\$168,000)
- E. none of the above

Answer: C

- 3. The leader in the quality movement who recommended that organizations "eliminate numerical quotas for the work force and numerical goals for management":
- A. Juran
- B. Ishikawa
- C. Crosby
- D. Feigenbaum
- E. Taguchi
- F. none of the above

Answer: F

- 4. The quality leader responsible for the term Total Quality Management (TQM):
- A. Juran
- B. Ishikawa
- C. Crosby
- D. Feigenbaum
- E. Taguchi
- F. none of the above

Answer: D