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Title : HP Laserjet 9000 Series

Version: DEMO

1.What action should be taken when critical error messages are encountered on the control panel
A.perform a cold reset
B.print an event log
C.cycle printer power
D.perform an engine test
Answer: C
2. You are troubleshooting a media-handling problem after a 66.xy.zz error code appears on the control
panel.What does the 66 indicate?
A.operating error
B.paper path jam
C.hardware malfunction
D.device type
Answer: D
3. What are possible causes of the LaserJet 9000 printing blank pages? Select TWO.
A.no developing bias
B.defective fuser
C.no cartridge ground
D.defective laser shutter
Answer: C,D
4.If the Jetdirect functionality fails for the HP LaserJet 9050dn, you must
A.replace the Jetdirect EIO device
B.cycle power to reset the device
C.replace the formatter
D.download new firmware
Answer: B
5. What is the maximum stack height in the accumulator of the 3000-sheet stapler/stacker?

A.2.5 mm

B.no limit

C.5.5 mm

D.5.5 cm

Answer: C