## urexam



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Title : Servicing HP Essential

**Desktop Products** 

Version: Demo

- 1. Which tasks does the HP Support Assistant enable you to perform? (Select three.)
- A. reinstalling the software image
- B. connecting to the HP support agent
- C. changing the boot order
- D. viewing a computer's action history
- E. clearing the BIOS passwords
- F. scheduling periodic tune-ups

Answer: A,C,E

- 2. Which memory configurations cannot be fully addressed by an HP PC running the 32-bit Windows 7 Home Premium operating system.?
- A. 2048MB (1024MB x 2)
- B. 2048MB (2048MB x 1)
- C. 3072MB (3072MB x 1)
- D. 4096MB (2048MB x 2)

Answer: D