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Title : Pega Certified System

Architect (PCSA) 84V1

Version: DEMO

1. How do you route an assignment so that any available member of the department can perform the task?

Type of Data

Process Data

Business Data

- A. Route the assignment to a work list.
- B. Route the assignment to the admin user ID.
- C. Route the assignment separately to all members.
- D. Route the assignment to a work queue.

Answer: D

2.HOTSPOT

In the Answer area, identify the type of data measured in each report.

Answer Area

Report

Deliveries per month versus damaged goods	\bigcirc	\circ
Customer support cases handled per month	\bigcirc	\circ
Profit margin by types of goods sold monthly	\bigcirc	\circ
Sales training investment versus annual revenue	\bigcirc	\circ
Average number of days for customer deliveries Answer: Answer Area	\bigcirc	0
~	Type of Data	
Report	Type of	<u>Data</u>
	Type of . Susiness Data	<u>Data</u> Process Data
Deliveries per month versus		
Deliveries per month versus damaged goods Customer support cases handled		
Deliveries per month versus damaged goods Customer support cases handled per month Profit margin by types of goods		

3.A purchase request list report includes columns for case ID and regional cost center. A manager wants the report to show the total number of purchase requests for each of the regional cost centers.

How do you configure the report definition?

- A. Summarize the regional cost centers by count.
- B. Create a filter for each cost center and count the case IDs.
- C. Summarize the case ID column by count.
- D. Define a function for the cost center column to total the case IDs.

Answer: C

4.A manager requests a report that contains the following columns: Create Date, Case ID, Create Operator, and Work Status. You must sort the cases so the case with the most recent create date appears at the top of the list and descends in order.

How do you design the report definition to support this requirement?

- A. Add a filter condition where Create Date is greater than the current date.
- B. Make the Create Date the first column in the report.
- C. Select Highest to Lowest sort type for Create Date.
- D. Select Lowest to Highest sort type for Create Date.

Answer: C

5.Based on security factors, which two options are considered strong passwords? (Choose Two)

- A. 1Lik3Chocolate&StrawberryIcecre@m
- B. Pe6@5yst3m\$
- C. d8073&gxn*,.ki;vnhdf(\$h8un
- D. bluedoor

Answer: BC